

## **Retrun Policy**

Welcome to Seastar Consultancy. This Return Policy outlines the terms and conditions for returns of products or services purchased on our website.

### **Eligibility for Refund:**

We do not accept any refund requests. Once the fee is paid, it shall not be refundable under any circumstances.

### **Extraordinary Circumstances:**

Users may be eligible for a partial refund in the case of extraordinary circumstances. Seastar Consultancy reserves the right to define and determine these extraordinary circumstances and will act at its sole discretion.

### **Absent from Exam:**

Product or Exam fees, once paid, will not be refunded under any circumstances once the exam is scheduled, even if the candidate chooses to remain absent from the examination.

In case your payment shows as "Unsuccessful" but the amount is debited from your bank account, kindly contact your respective bank for resolution.

By using our services, you agree to our Return Policy. If you have any questions or concerns, please contact us.